

# ACCESSIBILITY STATEMENT

<b>Organisation:</b>	Aexis Medical Limited
<b>Service:</b>	XLine.
<b>Document Owner:</b>	Commercial Director, 30 <sup>th</sup> April 2026
<b>Next Review Date:</b>	29 <sup>th</sup> April 2027.
<b>Policy Version:</b>	1.1

## 1.0 ACCESSIBILITY STATEMENT

This accessibility statement applies to the Aexis Medical XLine application software solution. Aexis Medical is committed to ensuring our digital services are accessible to as many people as possible.

We aim to design and deliver services that can be used by a wide range of users in the NHS.

Users should be able to:

- Navigate most of the service using a keyboard.
- Compatible with commonly used assistive technologies, including screen readers.
- Zoom in on content without the service becoming difficult to use.
- Navigate pages easily and understand the content.

The service is designed to support accessibility best practice and usability across different devices and user needs.

## 2.0 COMPLIANCE STATUS

This service aims to comply with the Web Content Accessibility Guidelines (WCAG) version 2.2 Level AA standard. SYNOLO has been designed with accessibility in mind and supports WCAG 2.2 Level AA standards.

The platform and hosting environment are managed either by Aexis Medical director or (where applicable) by our outsourced data centre provider.

Accessibility of the service also depends on how development and content is created and presented. We therefore review accessibility as part of ongoing product development and service improvement.

## 3.0 NON-ACCESSIBLE CONTENT

We are not currently aware of specific areas of the service that do not meet accessibility standards. Accessibility testing and user feedback is ongoing, and we continue to review and improve the service.

If you experience accessibility barriers when using XLine or in any other interactions with Aexis Medical, please contact us so we can investigate, address and make improvements.

## 4.0 REPORTING ACCESSIBILITY PROBLEMS

If you find any problems not listed on this page or believe we are not meeting accessibility requirements, please contact us on:

**Email:** [support@aexis-medical.com](mailto:support@aexis-medical.com)

We aim to respond to accessibility feedback and requests for assistance as quickly as possible.

## 5.0 ALTERNATIVE FORMATS

Where and if it is applicable whilst using XLine, or if requiring related information from Aexis Medical, if you need information in a different format such as:

- Accessible PDF
- Large print
- Another accessible format

Please contact us, and we will consider your request.

## 6.0 ENFORCEMENT PROCEDURE

If you are not satisfied with our response to an accessibility issue, you may contact the Equality Advisory and Support Service (EASS) for advice:

<https://www.equalityadvisoryservice.com/>